

# Ukraine Now: Reform Progress in 2017 & Priorities for 2018

Volodymyr Bondarenko  
State Secretary of the Cabinet of Ministers of Ukraine



# Ukraine has a Strong Potential

**TOP-50**

Ukraine's position out of 128 countries by the Global Innovation Index

**24th**

Ukraine's place out of 130 countries in 2017 by Global Human Capital Index (WEF)

**~\$2bn**

Ukrainian startups have gathered around on the world's crowd funding platforms till 3Q 2017 (Ukrainian venture capital association, UVCA)

**0.4%**  
of GDP

High gross domestic business expenses in 2017 for innovation development in Ukraine

**\$265**  
million

The total investment in start-ups (UVCA)

**3,000**

High-tech Startups with Ukrainian origin (UVCA)

# Ukraine in the International Digital Ratings

Growth  
2017

Index

Position in

**+45**

in 2 years

E-participation Index, United Nations  
E-Government Survey 2016

**32**

**+34**

in 1 year

Global Competitiveness Index 2017-2018,  
Transparency of Government Policymaking ranking

**65**

**+25**

in 2 years

E-Governance Development Index (EGDI),  
UN Study 2016

**62**

**+23**

in 1 year

Global Open Data Index 2017

**31**

**+7**

in 1 year

IKT Development Index, Global information  
Technology Report 2016

**64**

## Ongoing Reforms

# Public administration

Anti-corruption

Pension

Tax

Health care  
system

Education and  
science

Management  
of state  
enterprises

Development  
of farming and  
co-operation...

# Priorities and Activities



Establishment of efficient structures and introduction of modern procedures in central executive bodies, including

- continuation of the restructuring process in ministries
- introduction of modern practices and state policymaking instruments
- revision of the Rules of Procedure of the Cabinet of Ministers of Ukraine



Introduction of modern methods of human resources management in civil service, including

- optimization of the procedure for recruitment of civil servants
- introduction of the information system for human resources management and civil servant's e-cabinet
- introduction of the procedure for performance evaluation of civil servants with clear Key Performance Indicators (KPIs)



Implementation of e-governance instruments, including

- introduction of a system for electronic interaction among state agencies, and further implementation of electronic document management systems
- optimization of provision of 50 popular public e-services using mobile ID
- further active development of open data: over 41 000 data sets, and approximately 2 900 managers on the centralized portal [data.gov.ua](http://data.gov.ua)

# Key Challenges

Complicated service delivery processes

Difficult mechanism of developing collaborative solutions for services optimization

Legislative process regulating services is slowing change

No/little data exchange in electronic form

KPIs and reform process monitoring

Ministerial services networks; e-services keep developing

# EU Financial Support for Public Administration Reform

€10 mln

€20 mln

€20 mln

€20 mln

€20 mln

2017

2018

2019

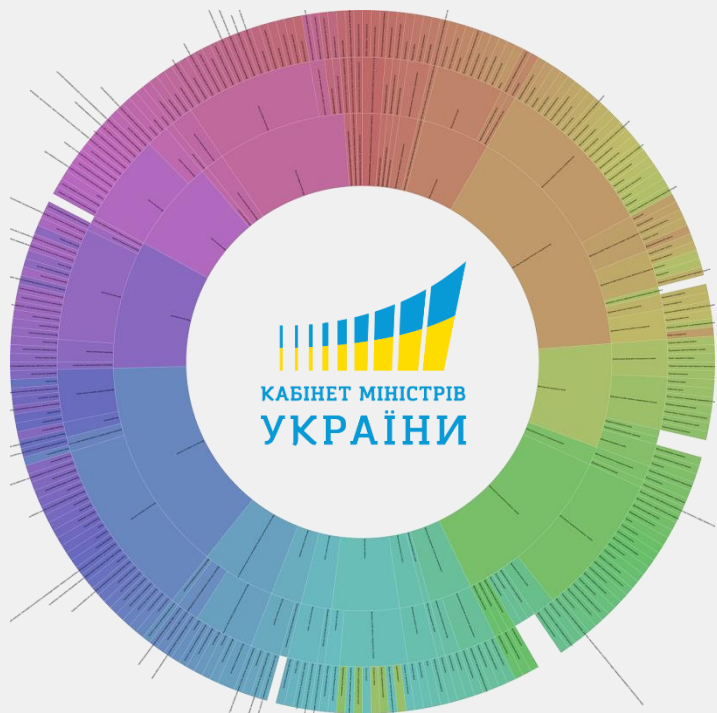
2020

2021

+ 14 mln technical support

5 years  
€104 mln

# UA PAR Strategy 2016-2020: Key Achievements



Reform launched in  
13 pilot ministries and  
agencies

50 new directorates  
established

Strategic planning  
directorates in 10  
ministries and SCMU

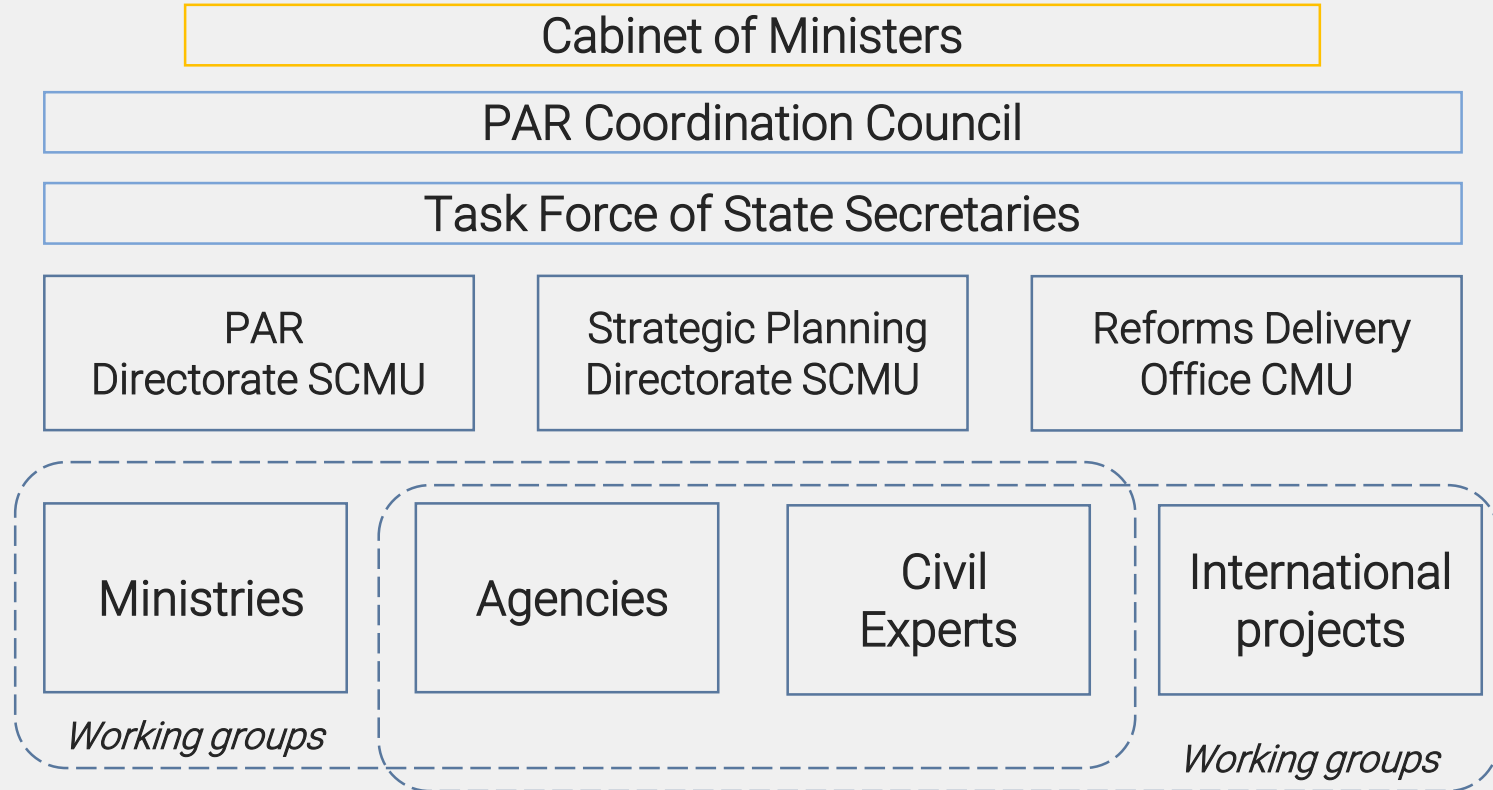
Modern recruitment  
portal [career.gov.ua](http://career.gov.ua)

Around 1300 reform  
staff positions  
planned for 2018

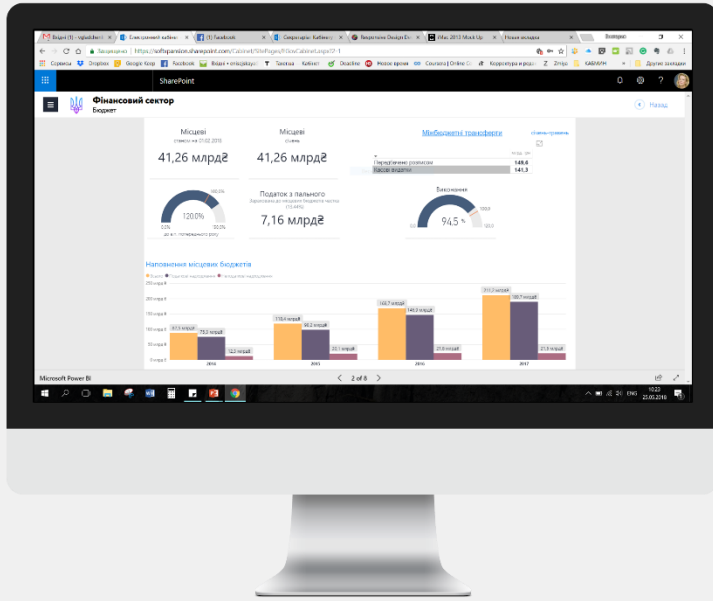
+8 ministries planned  
for 2018



# PAR Coordination System



# Government intranet web-portal



Corporate communication

Cabinet of public servant

Collaborative work on documents

Project management

Analytics and reporting: monitoring systems

Possibility of connection with other subsystems

# Interoperability of the Registries

Mapping of the state  
electronic information  
resources

Interoperability  
Road Map 2020

## Policy agenda:

- the Law  
“On Public  
Electronic  
Registries”  
was drafted
- implementation  
of the principle  
“Digital by  
Default”

The system of electronic  
interaction of state electronic  
resources

Harmonization of EU Core  
Vocabularies  
Development of the National  
registry of electronic  
informational resources

# e-Services

20 priority electronic services for citizens and business were launched during 2017

More than 50 e-Services available at that moment

The Government portal with e-services list was launched: [kmu.gov.ua](http://kmu.gov.ua)

100 key administrative services to be provided till 2019

## Policy agenda:

- Concept for e-Services Development in Ukraine was adopted

# e-Document Implementation

All Central Executive Authorities  
& Regional State  
Administrations are connected  
to the EISPA

During last year SKMU  
processed about 2 600 drafts of  
regulation acts in paper form

## Policy agenda:

- further development of the EISPA
- implementation of local document flow systems in public authorities

About 5 000 e-documents are  
daily processed by the  
Electronic Interoperability  
System of Public Authorities

In 2018 we'll launch a EISPA's  
subsystem for the development  
of regulation acts in electronic  
form only


EISPA

# Open Data

Accession of Ukraine to the  
International Open Data Charter



data.gov.ua  
40 000+ datasets from 2900+ data  
holders were published on state  
open data portal



Open Data Challenge  
national competition of open data  
based IT projects was held

## Policy agenda:

- promoting open government data by public authorities and improving their quality for qualitative analysis
- implementation of the next version of the Single State Web-Portal of Open Data



**Thank you for attention!**